



PATHWAY  
— OF —  
HOPE

ANNUAL  
REPORT



2024

The Salvation Army



**Pathway of Hope is The Salvation Army's approach to providing targeted services to families with a desire to take action to break the cycle of crisis and vulnerability and create a path out of intergenerational poverty. We do this through intensive case management and referral services. While engaging in Pathway of Hope, families create goals, build on strengths and skills, and work together with a Salvation Army team to make changes to improve their situations.**



## **Core Values of Pathway of Hope Include:**

- **Increased Hope**
- **Increased Stability**
- **Poverty Alleviation**
- **Community Engagement**
- **Spiritual Care**
- **Training and Education**



## Community Partnerships

Pathway of Hope embraces partnering with other community resources to meet the holistic needs of each family.

Case example: Jenny was able to find a job, housing and obtain her GED through the support of her case manager, who connected her with resources in the community. She met all of her goals and graduated in March 2023.



## Our History

- Began in the Central Territory in 2012
- Endorsed by the National Advisory Board in 2015
- Has spread to all 4 Territories in the USA
- By 2021 the model and outcomes were validated by 2 third-party research organizations
- Has spread to other countries

# In 2024:



1,432 families served



55% reported  
increased hope



69% reported  
increased income



64% of families  
achieved their goals

# GOALS!

Top 3 goals of participants:

- Shelter/Housing
- Employment
- Income

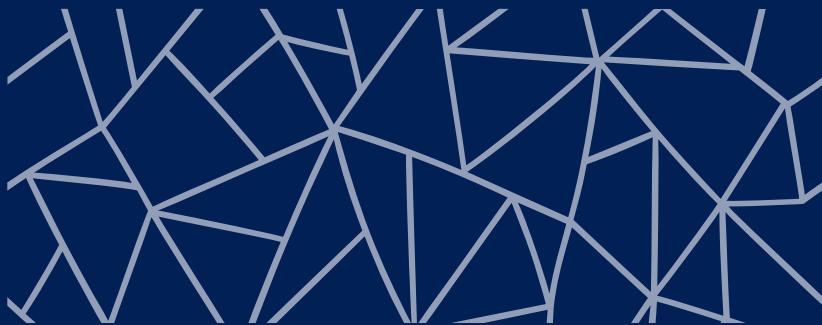




4,062 pastoral  
care services



28,823 case  
management sessions  
with a case worker



From 2012 through 2024  
13,506 families have  
participated in POH

# Relationships

The relationship of trust that is built between the POH family and the case manager is critical to the families success. When clients know that they can count on you and that you are truly trying to help them meet their goals it is a beautiful partnership. Stephanie, POH case manager wants her families to “know that they are valued, loved and cared for.” “Kandi (POH case manager) was exactly what I’d prayed for – someone to hold me accountable for my goals, ambitions, and what I wanted to do with my life,” Hannah said.

## Relationship and Faith Engagement

Through Susan’s participation in POH she began to attend church and other women’s activities. Her son got involved in Character-Building programs. Involvement in POH and corps activities helped her deepen her faith and work toward achievement of her goals.



“Found hope, a place to live, and belonging in the community and with God.”



## Hope & Stability

“I came into this program at my lowest point in life and I have in a year come to learn that I am capable of anything. I have so much hope for the future!”

“

“I wake up every morning with a renewed hope for something better and the confidence that I can accomplish everything I set my mind to.”



“We have strengthened as a family unit. We work well together, encourage and support one another to achieve our goals.”



“Seeing the miracles God works, I am more hopeful.”



# PATHWAY — OF — HOPE

## Our Mission

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.



Would you like to join the network of those cheering on Pathway of Hope families in achieving increased stability and breaking the cycle of intergenerational poverty?

Your donations will go directly to support the implementation of Pathway of Hope in your local Salvation Army.

Please scan the QR code or visit [salarmy.us/pathway-of-hope](https://salarmy.us/pathway-of-hope) to give.