Program for veterans, families wins award

In recognition of its continuing superior performance, the Kansas and Western Missouri (KWM) Division Supportive Services for Veteran Families (SSVF) program has received the 2019 National Social Services Award for Program Excellence and Achievement. Among the first awardees of a SSVF grant when the U.S. Department of Veterans Affairs (VA) launched the program in 2011, the division’s SSVF initiative has consistently achieved standards for program excellence set by The Salvation Army and the VA and has received many awards and recognitions from the VA, community partners, veterans organizations and the Kansas state legislature.

The division utilizes a unique, mobile method for SSVF case management, pastoral care, temporary financial assistance and homeless vet outreach and engagement. This mobility delivers highly effective, cost-efficient service to veterans and their families living in the division’s 115 counties. Vet-to-vet peer support and navigation strategies incorporated early on in the KWM SSVF program are now used in nearly every SSVF program in the country.

Serving an average of 500 veteran households each year, the program’s outcomes are significant with a high level of success in permanently housing homeless vets and those at imminent risk of homelessness in urban, rural and tribal environments. Much effort has gone into forming community-based collaborations, including four VA medical centers, and coordinating continued pastoral and social service care through the nearest corps.

The program’s “Boots on the Ground” homeless outreach strategy quickly rehouses extremely low-income or homeless veteran households, intervenes with landlords when veteran households are at risk of homelessness and collaborates with several agencies to provide a continuum of the fight against homelessness.

The program’s scope and reach throughout the division calls for some SSVF services to be located at strategically situated corps, which helps retain the program’s identity with The Salvation Army, increases collaboration and generates corps rental income.

“What you’ve done has been very helpful in my chance at a fresh and positive start.” read one letter of appreciation from a veteran, while another concluded, “Life before and after my case manager’s assistance was a bitter winter compared to a bright spring.”

Doughnut stories: fact or fiction?

by Nanci Gasiel
Central Historical Museum Director

As National Doughnut Day approaches, corps across the territory share stories of WWI doughnut day’s origins and the heroism of WWI service workers. Like all great stories, it’s natural for these to evolve and be adapted over time. New research has shed some surprising light on two of these.

The First National Doughnut Day

Did you know that 2018 marked the 100th anniversary of the first national Doughnut Day? Generally, this annual event is said to have begun 81 years ago on June 6, 1938, in Chicago, Ill., but recently while searching the term ‘National Doughnut Day’ in an online historic newspaper database, I found hundreds of articles which told a different story.

It appears the first Salvation Army Doughnut Day was held in Chicago as part of a “coffee and doughnuts” fundraising campaign which ran from August 11-19, 1918. A variety of fundraising techniques were used including soliciting corporate donations and street collections. On August 16, 40,000 doughnuts were offered for sale! It was estimated that each doughnut sold financed six doughnuts for soldiers in combat.

In September and October 1918, an announcement was published in a handful of newspapers that National Doughnut Day would be held November 11-18. The intent was to sell doughnuts for $1 each to fund part of The Salvation Army’s $13.5 million goal toward the United War Work Campaign. The money funded war service work the following year. It wasn’t a success that first year. The few corps known to have participated included Buffalo, N.Y., Des Moines, Iowa, San Francisco, Calif., and Tampa, Fla.

In 1919, The Salvation Army in the U.S. launched its Home Services Fund. Fundraising lasted a week and combined Doughnut Day events with other fundraising. Programs sometimes included actual World War I Doughnut Girls who cooked doughnuts in recreated war-time huts.

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Doughnut Day became a popular fundraising event held annually by corps nationwide, but by the mid-1930s few corps still participated.

Then in June 1938 Chicago held its first Doughnut Day after an eight-year hiatus. The funds raised supported the Army’s social services programs in the city. Over time, annual local and regional fundraising events were organized, including the annual fundraising event continued on page 2.

Continued on page 2
Times change, need for prayer doesn’t
by Lt. Colonel Vicki Amick
Territorial Retired Officers’ Secretary

Do you remember as children when we could run and play outside for hours? Some days we played and explored until sunset. What fun! What a different world our grand-children are growing up in.

Our country has changed in many ways. We now deal with the fear of kidnappings, shootings and terrorism. We live in fear of our neighbor and are a divided country in many ways. There was ever a time for Christians to take a stand and be counted, it’s now! As children of God, we have a responsibility to be in prayer. ‘The earnest prayer of a righteous man has great power...’ James 5:16b (TLB)

I was blessed by this Prayer for our Nation attributed to the late Billy Graham:

‘Heavenly Father, we come before you today to ask your forgiveness and to seek your direction and guidance. We know Your Word says, ‘Woe to those who call evil good,’ but that is exactly what we have done. We have lost our spiritual equilib-rium and reversed our values. We have exploited the poor and called it the lottery. We have rewarded laziness and called it welfare. We have killed our unborn and called it choice. We have shot abortionists and called it justifiable... We have neglected to discipline our children and called it building self-esteem. We have abused power and called it politics. We have coveted our neighbor’s possessions and called it ambition. We have polluted the air with profanity and pornography and called it freedom of expression. We have ridiculed the time-honored values of our forefathers and called it enlightenment. Search us, Oh God, and know our hearts today; cleanse us from sin and set us free. Amen!”

In 2 Chronicles 7:14 (NIV), we read, “If my people, who are called by my name, will humble them- selves and pray and seek my face and turn from their wicked ways, then I will hear from heaven, and I will forgive their sin and will heal their land.

As followers of Jesus we are not to be fearful, but instead we are to be hopeful and bring light into this darkness. With the Holy Spirit’s power, may we live in such a way that God’s light shines through us so that we may glorify God and draw others to Him.

One town, two ministries, a united mission

Located less than three miles apart in the same far-north Chicago suburb isn’t the only reason a mutually beneficial relationship has developed between the Waukegan Corps and the Waukegan Adult Rehabilitation Center (ARC), but it sure didn’t hurt. For the last few years, these two entities have been learning together how they can most effectively serve God, each other and their community.

Each week the Waukegan Corps, led by Captains Dan and Nivia Paredes, has been welcoming ARC beneficiaries for Sunday worship, Bible studies and other events. On Sundays 10 or so ARC residents come to the corps where they fully engage in worship by participating in music, reading scripture and other roles, according to Captain Nivia.

‘Corps members strive to be inclusive and treat them like family, not guests or visitors,’ said Captain Nivia. The Paredezes encourage full involvement in corps life not only for the ARC residents but their families. One resident’s fiancé not only sought pre-marital counseling with him, but she attends worship, a Bible study and women’s ministries.

Captains Gregory and Holly Ehler, Waukegan ARC administrators, say the intentional relationship building with the corps has been good for ARC residents and serves as a lifeline for families to worship together.

‘This lessens the chance of families drifting away from the corps after the resident leaves the ARC, especially when friendships have been built by adults and children in character-building programs, Bible studies and women’s ministries,’ said Captain Greg.

At the ARC corps members teach a broad range of life-skill classes, and the ARC holds classes to educate corps members about its ministry.

‘Educating them on the life-changing work that goes on here sets the stage for better interactions and strengthens relationships,’ concluded Captain Greg who gathered even more ideas after attending the Territorial Mission Integration Summit earlier this year which encouraged collaborations between corps and ARCs.

Doughnut stories
Continued from page 1

Helen Purviance mentioned using a small frying pan in a 1920 article. Further descriptions of their fry pots and pans aren’t recorded until the 1960s. None of them mentions using soldiers’ helmets for cooking; neither do doughboys mention giving up their helmets for this purpose.

It seems this popular myth stems from a 1935 newspaper article in which the author confused the shallow WWII helmets with the deep WWII helmets that were designed to double as cookpots. This amazing tale took on a life of its own.

These two doughnut stories not only demonstrate the heroism and ingenuity of early Salvationists and the monumental challenges they overcame but remind us sometimes there is still more to the story. Before opening a new exhibit, posting on Facebook or delivering a presentation, the museum staff researches to see if there is new evidence to discover. This leads us to find surprising and wonderful new chapters to some of our favorite Salvation Army stories.

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Bible study. It was integrated into other ministries and it also discussed the previous sermons. The sermon focused on the importance of growth in the Christian faith along with a group of newer Christians, the corps is experiencing numerical and spiritual growth.

Captains Jonathan and Catherine Fitzgerald, corps officers, credit the growth in part to the excitement ignited by a recent series called “God’s Story” which took the corps through the whole Bible, giving context and a big picture of God’s work in the world.

At the beginning of the 90-day adventure, everyone was invited to take a new Bible or a journal to track their thoughts as they explored significant themes and passages from Genesis to Revelation through daily readings of three to five chapters. Visitors and occasional attendees also were encouraged to join the journey. A Facebook group was setup to post reminders of the readings and to provide a place to raise questions and discussions. Each Sunday, the adult Sunday school class discussed the previous week’s readings and the sermon focused on one of the passages.

“We found that the series came up everywhere,” said Captain Catherine. “Every day someone wanted to discuss the week’s Bible passages, and it also bled into other ministries like women’s Bible study. It was amazing to see people connecting personally with God’s story.”

One of the highlights was a series of short interviews with senior and junior soldiers during Sunday morning worship about how God’s story has intersected with their own.

Soldiers remarked how much they loved the daily accountability to get into the Bible and some chose to do the readings together as a family. Many enjoyed reading in a different translation than they are used to. One exciting result of the series was an increased interest in soldiership. An upcoming recruits class will provide the opportunity to learn more about The Salvation Army and becoming a member.

Captain Catherine concluded, “Our hope is that as we come to know God’s story more and more, we can truly embrace our own story and what God wants to do through us.”

Natalie Snydera and Janika Wilson of the New Albany, Ind., Corps, recently earned the Honor Junior Soldier Award.

Denise McCormick and Corps Sergeant-Major Roxanne Haley enjoy discussion during adult Sunday school.

Registration now open! Visit cmitheplacetobe.org

An expanded repertoire

When The Singing Company was commissioned as the Central territorial praise band in 2011, it consisted of eight members who traveled the Midwest leading worship with vocals and traditional praise band instruments like guitar and keyboard. Today, the band has grown to nine members and has integrated nontraditional sounds like saxophone as well as state-of-the-art visual and audio effects to its repertoire.

While a few members have left The Singing Company to pursue other opportunities, five new members joined the band in the past year, each uniquely contributing to its mission and ministry. Building on the original foundation, the most recent additions use their talents as devoted followers of Christ as they travel and minister through music.

Joining front and center are Ellen Kim on keyboard and vocals and Scott Rodriguez on electric guitar. In the back, Zane Koehler keeps the rhythm going on drums. They each bring musical talent, youthful energy and an eagerness to serve the band and others.

“Everyone is so musically talented,” said Ellen. “I try to fill needs beyond music such as using my organizational skills to document our ministry. I am truly grateful that I get to serve God’s Kingdom through music alongside brothers and sisters who can encourage and challenge me to go deeper in my faith.”

Behind the scenes, Julio Romero [sound engineering] and Tito Rapley [media] joined the band to support performances and worship sessions with pleasing audio and visual effects designed to engage the senses.

“I have a passion for music and music ministry,” said Tito. “I enjoy song writing and spoken word poetry, but I also like to be in the background. I’m studying media communications and graphic designs/photography and plan to use my knowledge to help grow a social media following for the band.”

Leader Eric Himes, territorial director of young adult and worship arts ministries, is excited for what the new members bring to the band. In the coming year, The Singing Company will continue to be available for conferences, seminars and events.

An expanded repertoire

Courses of study include:

- Brass
- Dance
- Drama
- Gospel Choir
- Praise Band
- Vocal
- Woodwinds

August 1-11, 2019

Steadfast
What was the outcome of attending a three-day, coffee-fueled conference jam-packed with 85 workshops, six program tours, daily plenary sessions, inspiring morning devotions and stimulating banquet messages?

For the more than 500 delegates of the National Social Services Conference, “Charting Change 2019,” it was nothing less than renewed commitments to adopting best practices to forward The Salvation Army’s mission and serve the marginalized with kindness, grace and justice.

Characters from The Wizard of Oz welcomed delegates to Kansas City, Mo., at the opening banquet, as did Major David Harvey, Kansas and Western Missouri divisional commander. In his message, Central Territorial Commander Commissioner Brad Bailey reaffirmed the Army’s belief that people can change, stating, “We are witnesses to the development of people into what they have always been meant to be as we pledge to live to care for the poor.”

With a nod to Catherine Booth’s words, “If we are to better the future we must disturb the present,” Dr. Christena Cleveland challenged delegates in her address to evaluate perceptions of culture and race which influence how value is determined in organizational decision making and the provision of social services programs.

Among those sharing their expertise were 34 Central officers, employees and consultants in workshops focusing on supporting positive change for those struggling with addictions, cultural competence, trauma, poverty, violence and developmental challenges, to name a few.

Workshops on the Central’s innovative Pathway of Hope, online case-worker certification, services for veterans, anti-trafficking and aging were highly attended.

“The conference was intellectually stimulating, professionally relevant, socially sensitive and spiritually inspiring,” noted Kimberly Beck from the Midland Division.

Daily devotions were led by Dr. Bill Ury, national ambassador for holiness; Commissioner Sharron Hudson, national president of women’s ministries, and Major David Harvey. Majors Jim and Penny Mungai, conference chaplains, provided a space for prayer and reflection—much needed for those serving on the front lines.

The conference concluded with Dr. Anna Scheyett declaring social workers as “society’s super heroes” with powers that arise when they serve and lead with kindness.
Jennette Culpepper is getting a second chance in life through improved health from a prospective kidney transplant and financial stability for her family through Pathway of Hope (POH).

She committed to working with the POH team at the Indianapolis Eagle Creek, Ind., Corps to stabilize her family. Her husband Eddie, who’s also dealing with health problems. Navigating the kidney-transplant process (she’s on a waiting list), Jennette received practical knowledge and spiritual encouragement, as well as financial support to meet the family’s basic needs, from the POH case manager, regional coordinator and Indianapolis Eagle Creek corps officers.

“The biggest support in POH comes from providing encouragement and organizational planning,” said Rebecca Cola, regional POH coordinator. “Jennette’s case is a good example of how overwhelming circumstances can be broken down and addressed. Every concern, challenge, strength and dream were written down before the family’s needs were determined and prioritized: securing housing, addressing medical concerns, creating a budget and reducing anxiety and stress. It’s important to reassure the family they’re not alone.”

Appointed to the Indianapolis Eagle Creek Corps last summer, Captains Anthony and Brianne Bowers had just come from leading a corps with a robust POH ministry in Nebraska. They eagerly have supported Case Manager Pat Adams’ recommendations and guidance and have provided pastoral care essential to the POH approach. They also have ensured prayer from corps members for Jennette and her family.

The Eagle Creek POH team orchestrated Jennette’s transportation and housing needed for medical testing in Illinois; provided housing resources and solid guidance toward the family’s other goals through weekly phone meetings and provided a budget spreadsheet to help Jennette see where money was being spent, enabling her family to make better financial decisions.

“Providing encouragement and building client confidence and self-esteem, in addition to utilizing community resources and networking with other organizations, helps clients move forward with the Army shield behind them,” Rebecca added.

Although the Culpeppers already have a church home, they participate in corps programs throughout the week. Caleb was particularly excited about getting involved in the Tuesday night youth programs, which has been made possible by Captain Anthony picking Caleb up from his after-school tutoring sessions.

Rebecca concluded, “When I first met Jennette, I knew immediately she was an incredibly selfless person who put her husband and son above her own needs. Pressed to finally talk about her own needs, things began to change when she realized the best thing she could do for her family was to take care of herself and get healthy for them.”

Looking at what has transpired so far, Jennette says she sees how God has been directing and guiding the Eagle Creek POH team and her on this “pathway of hope.”
The call to full-time ministry and the decision to pursue it are only the first steps for individuals and couples as they prepare for the unique opportunities and demands of life as cadets and then officers. To help ensure a smooth transition and prepare for the challenges they will face in training and in officer roles, newly accepted candidates are introduced to the Candidate Coaching Action Plan (CAP), a new process designed to support and develop candidates spiritually, physically, academically, and psychologically in preparation to enter the College for Officer Training (CFOT). The goal is to provide candidates and their families the tools they need to enter the CFOT from a position of strength, gaining the most they can from their training experience with the ability to fulfill their potential as officers.

"CAP builds on candidates’ unique blend of strengths and struggles, preparing them for the challenges they will face in training and in officer positions," said psychologist S. Blake Lanier, who was enlisted to assist in the development of this critical process and continues to oversee its implementation.

Each candidate who has been preliminarily approved through their divisional candidates council and the territorial candidates’ council is enrolled in CAP. An individually tailored plan is created with recommendations and resources for the candidate (and their family unit, if applicable) based on identified areas in which development is needed. Monthly check-ins with the CAP team provide further support and guidance leading up to entrance into the CFOT and beyond.

"We are finding CAP to be an invaluable partner in the preparation of candidates. God calls us from where we are and in that calling stirs up a desire to grow in our relationship with the Lord and to ‘study to show ourselves approved,’" said Major Tricia DeGeorge, territorial candidates’ secretary. "CAP enables candidates to focus on habits, goals, and development points that help them in their spiritual, personal, and academic development, laying a great foundation for success at the CFOT and in ministry.”

For information on becoming a Salvation Army officer, visit salarmycentral.org/candidates.
Mrs. Commissioner Pauline Shoults

Mrs. Commissioner Pauline “Polly” Shoults was promoted to Glory on April 12, 2019. Polly was a committed prayer warrior who is remembered for her compassionate ministry and leadership.

Born to officer parents J. Clyde and Opal Cox, she gave her heart to God as a young child and from the start God prepared her for a wonderful life of service. Called to officer-ships as a teenager, she was commissioned in 1951 with the “Ambassadors” session.


After retiring in 1994, the Shoultzes were blessed to spend four months working for the Zambia Territory. They soldiered at the Oakbrook Terrace, Ill., Corps, where Polly served as the leader of mercy secretary and a prayer partner. She and Harold also set up the corps library and conducted reading classes at the adult rehabilitation center.

Polly is preceded in death by her husband. She is survived by her sons Gerry [Kathie] and Ron [Carol]; daughter Patricia [Roger] Pulsley; eight grandchildren and 13 great-grandchildren.

Major Charles Kennedy

Major Charles “Chuck” Kennedy, 79, was promoted to Glory on March 13, 2019. He loved Jesus and was passionate about serving Him through The Salvation Army.

Chuck was born on April 24, 1939. He attended the Moline, Ill., Corps faithfully from childhood and became a soldier in 1953. He met his wife, Cynthia, at the corps when they were teenagers. They married in 1960 and settled down to start a family.

Prior to following God’s call to become auxiliary captains in 1989, for nearly 30 years the Kennedys were dedicated soldiers and local leaders, with Chuck serving as corps sergeant-major.

The Kennedys took their first appointment as corps officers of the Galesburg, Ill., Corps then led the Indianapolis, Ind., Harbor Light Center. They retired from their final appointment as corps officers of the Kansas City Citadel, Kan., Corps in 2004.

Chuck is survived by his wife and children, Karen, Christine and Jeffrey.
Unimaginable destruction, incredible compassion

by Craig Dirkes

Central Territory officer Lt. Matthew Beatty was deployed for six weeks earlier this year to assist The Salvation Army’s ongoing international disaster response and humanitarian efforts in Palu, Indonesia, after an extreme year of natural disasters, including a 7.5-magnitude earthquake and subsequent tsunami that devastated the country last September.

Serving survivors in Central Sulawesi, Lt. Matthews says he witnessed unimaginable destruction, incredible compassion, and the Indonesian people’s unshakeable resolve. “The Indonesians are amazing,” he said. “They dust themselves off and get right back up.”

Lt. Matthew spent much of his time accompanying Salvation Army response teams that provide medical supplies and trauma counseling to people living in remote villages.

“Many people lost everything and haven’t had access to their monthly medications and other important medical services—our mobile clinics bring these things to them,” he said. “Lots of these kids need trauma care. Some of them lost classmates to the disasters, and some lost family members.”

Traveling to some of the villages was a harrowing experience. “One time we were driving on what had to be the world’s deadliest road,” he said. “The cliff below it had to be 2,000 feet down. And there are still earthquakes happening—yesterday we counted five in the areas we had just visited.”

Lt. Matthew is amazed at The Salvation Army’s large presence in Central Sulawesi. “It’s insane how big The Salvation Army is here in Sulawesi. It is everywhere!” he said. “It is the town center in many of the villages.”

The Salvation Army of Indonesia operates hundreds of churches and other facilities, including hospitals, clinics, children’s homes, student hostels and nursing homes. It also operates more than 100 schools.

“It is so inspiring,” he said. “One Salvation Army officer had her entire corps swept away in a landslide, and yet she had her hands in the air, singing praises to the Lord. I couldn’t be more humbled to be here.”

Lt. Matthew has previously served in disaster relief efforts after Typhoon Yolanda in the Philippines in 2013 and Hurricane Maria in Puerto Rico in 2017. He currently is stationed as the corps officer in Grand Forks, N.D., with his wife, Lt. Rona Prada Mutcha.

Enfolded by a worldwide family

No matter where she is in the world, Cameron Voss connects with her Salvation Army family. A senior at Albion College studying anthropology and religion, she has had the opportunity to participate in projects abroad. Each time it’s bolstered her faith, and she’s made lifelong friends by reaching out to fellow Salvationists.

Cameron grew up attending the Army with her parents, Captains Dan and Amy Voss, who were commissioned when Cameron was in elementary school. When it came time to choose a college, one of her primary concerns was having a nearby corps to attend.

“It was definitely a God thing,” said Cameron, who chose Albion because of its opportunities and proximity to the Battle Creek, Mich., Corps, where she leads sunbeams and participates in Sunday worship services.

In her freshman year, Cameron found her passion during a 10-day trip to Poland to study the Holocaust. While cleaning a pre-WWI Jewish cemetery, which largely had been abandoned as families fled or were killed during the Holocaust, and visiting places like the Auschwitz concentration camp, she was moved to learn more about genocide, culture and religion.

During a free period, she looked up the corps in Warsaw and visited the childcare facility where she was instantly welcomed and enjoyed learning about The Salvation Army there.

With her course of study decided, Cameron took every required class and applied to study abroad. She was unanimously approved by the review board and began the process of choosing a location and study project.

The day she was supposed to confirm her intention to go to South Africa, she felt God leading her to pursue a program in Rwanda instead. It seemed more than a coincidence when she landed on Rwanda in her program guide for the study abroad program that morning, and the 1994 genocide came up in all three of her classes though not part of the curriculum. By the time she’d met with her mentor, who connected her with a friend who alloyed her fears about living and studying in a post-genocide society, she was ready to declare her intention to study in Rwanda. Ultimately, God provided scholarship money that made it cheaper to go abroad than live on campus.

“God opened every door for me to go to Rwanda,” she said.

As Cameron completed her projects and engaged with the 16 other students in the program, many of whom were atheists, she grew in her faith.

“It was difficult,” she said. “How could it not be? The things I’m studying are terrible.”

To remind herself of God’s faithfulness, she made a playlist to listen to after each site visit which included songs such as “I’m in His hands” and “It is well.”

The first chance she had, Cameron located the closest corps’ Facebook page and contacted them both in Kinwarwanda (the local language) and English. Within moments she was messaging with the corps sergeant-major, Francois, who offered to pick her up for worship services the next Sunday. The bilingual services were uplifting and spirited, if long, and Cameron found herself surrounded by her Army family once more.

As Cameron prepares for graduate school, she is considering programs overseas. There will be many paths she can take when her education is complete, and she’s trusting God to guide her. But no matter where God leads, she knows there will be her Army family to enfold her.